

**Dallas Black Cars Limo Service**

100 Crescent Court, 7th Floor

Dallas, TX 75201

Phone: +1 (214) 305-8671**Email:** info@dallasblackcarslimoservice.com**Website:** www.dallasblackcarslimoservice.com**Booking Confirmation****Booking Information****Booking ID:**

#pm_1158

Booking Date:

09/23/2025

Status: Confirmed**Vehicle Type:** Business Sedan**Passengers:** 1**Passenger Name:** Saqlain Ahmad**Email:** saqlainahmad969@gmail.com**Phone:** 03030383655**Special Instructions**

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Total**Balance:** Paid**Payemnt:** \$131.19**Airline****Flight number:** AA123**Pickup Flight Details:** 123**Meet Option:** curbside**Trip Details****Pickup Date & Time:** September 24, 2025 at 5:44 AM**Pickup Location:** 2400 Aviation Dr, DFW Airport, TX 75261, USA**Drop-off Location:** 555 S Lamar St, Dallas, TX 75202, USA**Cancellation Policy: Cancellation, Deposit & Service Policy**

Dallas Black Cars Limo Service strives to provide excellent service while maintaining a clear, fair, and simple cancellation, deposit, and service policy. By booking with us, you agree to the following terms.

Contact:

Email: info@dallasblackcarslimoservice.com

1. General Cancellation Policy:

Cancellations must occur during the stated timeframes for each vehicle type. Cancellations outside these periods will result in full charges for the reserved services.

2. Vehicle-Specific Cancellation Policy:

- **Sedans and Luxury Sedans:** Cancel at least 24 hours prior. Late cancellations: 100% charge.
- **SUVs:** Cancel at least 24 hours prior. Late cancellations: 100% charge.
- **Mercedes Sprinters and Luxury Vans:** Cancel at least 72 hours prior. Late cancellations: Full charge applies.
- **Mini Buses:** Cancel at least 7 days prior. Late cancellations: Full charge applies.
- **Motor Coaches:** Cancel at least 7 days prior. Late cancellations: Full charge including any deposits.

3. Deposit Policy:

- 50% non-refundable deposit due within 24 hours of signing the agreement.
- Final payment due at least 7 days before the reservation date.
- Written notice required for cancellations as per policy.
- If proper notice is not given, all payments are non-refundable.
- Credit card authorization form required for all bookings.

4. Alcohol and Illegal Substances:

- Alcohol permitted only for passengers 21 and older.
- Illegal substances strictly prohibited. Immediate cancellation with no refund.
- Smoking is not allowed in any vehicle.

5. Damage To Vehicle:

The client is responsible for any damage caused by passengers, including:

- Spills or stains needing special cleaning
- Burns, tears, or physical damage to interior/exterior
- Loss of revenue due to vehicle being out of service

Minimum charge for damage or cleaning is \$250. Additional fees may apply.

6. Force Majeure:

We are not liable for interruptions or cancellations due to events beyond our control (e.g., weather, disasters, terrorism, mechanical issues). We will attempt to reschedule or refund (minus non-refundable costs).

7. Indemnification:

By booking, you agree to indemnify and hold Dallas Black Cars Limo Service harmless for any claims arising from:

- Your use of services
- Policy violations
- Damage caused by you or your party

8. Wait Time Policy:

- **Airport Transfers:** 30-minute grace period (domestic), 60 minutes (international). After that: \$15 per 15 minutes.
- **Point-to-Point & Hourly:** 15-minute grace period. After that: \$15 per 15 minutes.

9. No-Show Policy:

No-shows are charged the full booking amount. Clients must confirm pickup details and stay in contact.

10. Special Event Policies:

- Events (weddings, concerts, etc.) require 14-day cancellation notice.
- 50% deposit required to confirm reservation.
- No refund if cancelled within 14 days of the event.

11. Refund Policy:

- Approved refunds are processed within 5–7 business days.
- No refunds for Motor Coaches, Mini Buses, or Special Events after cancellation window closes.

Thank you for choosing Dallas Black Cars Limo Service.

We are committed to fair and professional service.

Contact us: info@dallasblackcarslimoservice.com | +1 (214) 305-8671

Thank you for choosing Dallas Black Car Service. If you have any questions about your booking, please contact our customer support.

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